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# Travel Update

**Dear Trade Partners**

**The following options will be provided to RJ passengers affected by flight cancellations traveling on/after 28<sup>th</sup>.FEB. 2026**

- ❖ Passengers are entitled for free of charge change without collecting difference in fare.
- ❖ Passengers are entitled for free of charge reroute within the same IATA zone.
- ❖ Passengers transiting via Amman are entitled for involuntary rerouting with other carriers upon availability (first coupon must be with RJ)
- ❖ Passengers are entitled for a non-refundable voucher valid for 1 year.
- ❖ In case of refund, ticket rules apply, unless contradicts with the POC country law.
- ❖ Change is permitted for travel on/before 10<sup>th</sup> Mar.2026

**RJ operations will proceed normally as long as Jordanian airspace remains open. However, passengers scheduled to travel between 28<sup>th</sup> FEB and 3<sup>rd</sup> MAR 2026 who are not affected by a flight cancellation but choose not to travel will be eligible for the following options:**

- ❖ Passengers are entitled for free of charge change without collecting penalties, difference in fare to be collected if any
- ❖ In case of refund ticket rules apply
- ❖ Change is permitted for travel on/before 10<sup>th</sup> Mar.2026

- **Tour code must be inserted : JOU30220262124**
  - **This circular applies to all ancillary services associated with the affected tickets.**
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